

HOUSEKEEPING

Q1. An executive housekeeper is preparing a Report A to plan the work of the housekeeping department by listing out the items cleaned and maintained by housekeeping staff.

Report A would be termed as _____.

- Work Order
- Performance standards
- Frequency schedule
- Area inventory list

Q2. The following question consists of two statements, statement 1 and statement 2. While answering this question choose any of the four responses.

Statement 1: A squeegee is a tool used for gathering and channelizing water.

Statement 2: Squeegee has a rubber blade which helps in gathering and channelizing water.

- Both the statements are true and statement 2 is the correct reason for statement 1
- Both the statements are true but statement 2 is not the correct reason for statement 1
- Both the statements are false
- Statement 1 is true and statement 2 is false



Q3. Match the equipments with their uses.

- A-2, B-1, C-3, D-4
- A-2, B-4, C-1, D-3
- A-4, B-1, C-2, D-3
- A-4, B-1, C-3, D-2



Q4. A guest checks into Room 407 for a one-night stay. Early next morning, the guest leaves the hotel without paying his bill. While checking the 4 P.M. housekeeping report, the front desk staff finds Room 407 listed as 'Vacant and ready for sale' and realizes that the guest was a _____.

- Sleep out
- Skipper
- Sleeper
- Due out

Q5. While the room attendant is cleaning the room, the guest lights a cigar. He wasn't aware that the room attendant who was standing nearby had just sprayed a room freshener. The fumes catch fire. Which of the following should be used to put off the fire of this kind?

- Foam
- Dry powder
- Water
- Carbon dioxide
- Both water and carbon dioxide